

January 19, 2007

To Whom It May Concern:

I am very pleased to write this letter of support for Lambert & Carney Benefits Group and our broker/consultant, Sean Carney.

Sean has been providing excellent service to Bentley since coming on board with us as broker for our life and disability program in 2002. He did such a great job managing the relationship with the insurance company and negotiating life and disability rates that we expanded our business with him the following year, and he has been handling our health, retiree medical, dental, life, LTD and AD & D benefits since that time.

Sean's role for us has evolved into broker/consultant, and we rely on him for expertise and strategic direction for our benefits program. He took it upon himself to learn the culture of Bentley College. He learned about our history, he made a point to meet our faculty and staff at various benefits related events, and he made effective presentations to our executive team. Through these efforts, he has a good feel of what benefits strategies might or might not work here at Bentley.

Sean has an excellent professional relationship with the major insurers in New England, and has a way about him that encourages two way conversation and agreeable outcomes to rate negotiations. Despite being based in another state, he can be relied upon to attend meetings here at Bentley with short notice. Even if there is nothing pressing going on, Sean checks in with me on a regular basis to make sure he is doing all he can do for us.

We have also developed relationships with others at Lambert & Carney (Paul Lambert, Rich Murdock, Sandee Rosen to name a few) and we find them all to be responsive and knowledgeable. The entire company plays a role in client satisfaction. We also make use of the free assistance with Form 5500 completion which has been a great benefit for me.

I highly recommend Lambert & Carney Benefits Group, and would be happy to provide more specifics if necessary. I can be reached at (781)891-2955.

Sincerely,



Susan P. Glover  
Director, Human Resources Operations